Queensferry Medical Practice – March 2023

6,309 ↑ 1,604 (4,705)	(200) 3,281 ↑ 599 (2,682) Number of calls answered within two minutes:	↓ 2,734 ↑ 1,071 (1,663)
R 3,418 ↑ 149 (3,269)	381 ↑ 75 (306) Referrals Made:	169 ↑ 7 (162) Fit Notes Issued:
Image: state of the	570 252 (318) Text Messages Sent and Received:	Total digital requests submitted to practice:
3,786 547 (3,239)	3,640 (96.144%) 512 (3,128) Appointments - Seen:	146 (3.856%) 35 (111) Appointments - DNA: